



KENSA
www.kensa.fi

PUR Bathroom Furniture Warranty Terms

Kensa Oy provides a 10-year material warranty for its waterproof PUR bathroom furniture. The warranty covers swelling of the frame, front panels, and doors. The warranty does not cover:

- Damage caused during installation
- Normal wear and tear, scratches, dents, or damage to paint surface
- Damage resulting from the use of unsuitable cleaning agents or incorrect cleaning methods (e.g., solvent-based detergents, "magic eraser" sponges, abrasive materials, etc.)
- Stains caused by coloring substances on door surfaces

The products must be stored in a dry, warm place before installation. A faulty product must not be installed.

If a defect covered by the warranty appears, a complaint must be made immediately to the product retailer.

The complaint must include a picture of the product in question, a description of the defect, and the purchase receipt.

The retailer will forward the complaint to the manufacturer.

The manufacturer is not, under any circumstances, liable for indirect damages or costs. Indirect costs will not be reimbursed. Liability is limited to replacing the faulty product with a new product from the existing selection.